



AGENTS, NOT CHATBOTS

10 Copilot Studio features that kill the chatbot feel

In the order I'd turn them on.

Swipe →



01 / 10

GA

FEATURE

Generative orchestration

It plans the steps itself instead of matching keywords.

WHERE

Settings > Generative AI



02 / 10

GA

FEATURE

Agent flows

The same reliable process, every single time.

WHERE

Tools > Add a tool > Agent flow



03 / 10

GA

FEATURE

MCP servers

Connect one, and every tool on it shows up for your agent.

WHERE

Tools > Add a tool > Model Context Protocol



04 / 10

GA

FEATURE

Computer use

No API? It clicks through websites and desktop apps like a person.

WHERE

Tools > Add a tool > Computer use



05 / 10

GA

FEATURE

Event triggers

It wakes up on its own when an email lands or a record changes.

WHERE

Overview > Triggers > Add trigger



06 / 10

GA

FEATURE

Multi-agent

A team of agents, not one bot.
Child, connected and A2A agents.

WHERE

Agents > Add an agent



07 / 10

Preview

FEATURE

Memory

It remembers each user's preferences next time they chat.

WHERE

Build > Memory (new agent experience)



08 / 10

Preview

FEATURE

Hooks

Rules it can't skip. Every tool call is checked, risky ones blocked.

WHERE

... > Hooks > Create (new agent experience)



09 / 10

GA

FEATURE

Evaluations

Prove it works with test sets
before you ship.

WHERE

Evaluation > New test set



10 / 10

GA

FEATURE

Teams + M365 Copilot

Publish it where your users already work.

WHERE

Channels > Teams and Microsoft 365 Copilot



SAVE THIS

Stack all ten. Nobody calls it a **chatbot** again.

- Save this for your next agent build
- Follow Victor Dantas for Power Platform + AI
- Weekly live builds in the Zero To Hero Inner Circle